

General terms and conditions Hotel Restaurant Burgseeli Goldswil

1. Area of application

The following contractual conditions regulate the contractual relations between the Hotel Burgseeli in Goldswil and the hotel guest for the rental of hotel rooms.

2. Arrival and departure

The rooms can be occupied from 3pm on the day of arrival and are available until 11am on the day of departure.

For room occupancy after 11am on the day of departure we reserve the right to charge the following surcharges:

until 12am CHF 40.00

until 1pm CHF 50.00

Should the departure take place after 3pm, we charge 100% of the room price.

3. Guarantee policy

Unless otherwise stated, all reservations must be guaranteed by a credit card valid for the duration of the stay.

If the guest is not in possession of a valid credit card, an advance payment in the amount of the booked services will be charged at check-in.

Reservations that are not guaranteed with a valid credit card or a deposit can be released for re-letting after 4pm without notification from the guest.

4. Cancellation conditions

We only accept cancellations of confirmed reservations in writing and treat them in accordance with Art. 160 of the Swiss Code of Obligations.

Unless otherwise agreed, the following cancellation conditions apply to abbreviated or cancelled stays:

Cancellations up to 8 days before arrival:

No cancellation fees

Up to 7 days before arrival, abbreviated stays or no shows:

100% of the booked service will be charged

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5. Cancellation insurance

To avoid any unpleasantness, we recommend the purchase of cancellation insurance.

6. Cancellation insurance Online Booking Engine

For reservations via the Online Booking Engine, the respective reservation and cancellation conditions apply.

7. Option data

Option data (offers, order confirmations, etc.) are binding for both parties. The Hotel Burgseeli can automatically dispose of the reserved rooms after expiry of the option period, if listed.

8. Pets

In the hotel and the restaurant pets are not allowed. We recommend our guests to organize beforehand a pet-friendly care possibility for their pets during their absence. Your pet will thank you for it.

9. Liability

The guest is liable to Hotel Burgseeli for all damage, loss or other harm caused by him/her.

Smoking is prohibited throughout the hotel. Should the guest nevertheless smoke in the hotel room, the Hotel Burgseeli reserves the right to charge the guest for room cleaning and loss of rental income.

10. Final provisions

Swiss law is applicable to the present contract. The parties expressly agree that Interlaken, BE, Switzerland shall be the exclusive place of jurisdiction.

Contract partner
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Hotel Burgseeli, 3805 Goldswil